

Window & Patio Visit Guidelines

- Visits are by appointment only.
- All visitors are screened for symptoms of Covid-19. Those with symptoms are not be permitted to visit, and those recovering from Covid-19 are not allowed to visit until at least 3 days (72 hours) since recovery, defined as resolution of fever without the use of fever-reducing medication and improvement in respiratory symptoms, and at least 10 days since symptoms first appeared.
- For patio visits, both resident and visitor must wear a mask or cloth face covering for the entire visit and practice hand hygiene. PPE is available as needed.
- Visitors must remain in a designated space in our courtyard and comply with strict social distancing measures. Visual reminders of safety precautions will be provided for both the resident and visitor.
- Residents are permitted up to two guests at a time.
- Visits may last up to 30 minutes. Please be mindful of the time.

 Visits are scheduled by appointment to allow us time to thoroughly clean the area between visits.
- Visits will occur with direct oversight of our staff to ensure safety practices are followed at all times.
- Food is not permitted during the visit. Visitors may bring their own water which cannot be shared with the resident.
- If you are bringing gifts or personal items, please notify us when you arrive.
- If the resident is under observation for Covid-19 symptoms, visits will be delayed until a future date.
- In the event we have a pending or confirmed case of Covid-19, all visits are suspended.

Thank you for following these guidelines.

You're helping to keep your loved one healthy & safe!