



# Common Questions

## WHAT SETS COLUMBIA BASIN APART?

Nestled in the sunny climate of The Dalles — less than two hours east of Portland — Columbia Basin is the region's only **non-profit, community-owned, skilled rehabilitation and nursing facility**. We believe in a resident-centered approach, with emphasis on personal attention and continuity of care.

We offer a highly skilled, **on-site Geriatric Nurse Practitioner**, and a **team of physical, occupational and speech therapists**.

Columbia Basin has clean and comfortable private and semi-private rooms, and a beautiful courtyard and park in which to gather and relax.

## DO YOU OFFER THERAPY SERVICES?

Combining expertise with encouragement, our team of licensed physical, occupational and speech therapists — provided by Consonus Rehabilitation — are conveniently on-site to provide comprehensive rehabilitation and restorative services.

## WHO OVERSEES THE MEDICAL CARE?

Dr. Stephen McLennon is our Medical Director. A highly respected physician, he assists and consults on challenging medical situations.

Valerie Hiveley-Blatz is our Geriatric Nurse Practitioner and Assistant Medical Director. She is a geriatric specialist, and serves as primary care provider to many of our residents.

Leana Tennison is our Director of Nursing. A long-term care nurse with a dedication to the elderly, she offers a breadth and depth of health care experience.

In addition, our Resident Care Managers lead a team of licensed nurses and aides who provide around-the-clock medical care and attention.

### **WHO OWNS & OPERATES COLUMBIA BASIN CARE?**

Columbia Basin Care is a not-for-profit company, run by a volunteer Board of Directors, comprised of individuals who live and work in The Dalles. Aidan Health Services, a management company, provides company oversight and support to the Board. While Wasco County owns the building and grounds, Columbia Basin is an independent company with local control and decision-making.

Columbia Basin Care has served the community for over 50 years. As a non-profit, there are no owners or investors, and funds are dedicated to facility upgrades and staff improvements to increase quality of life for residents.

### **HOW DOES COLUMBIA BASIN RATE ON STATE INSPECTIONS?**

Our systems, staffing, and daily operations are highly regulated and monitored by the state of Oregon.

Columbia Basin has earned a rare and coveted Five Star Rating, and was named among “Best Nursing Homes” by *U.S. News & World Report*.

Nursing homes vary in the quality of care and services. Reviewing health inspection results, staffing data, and other information are ways to measure nursing home quality. A rating system, however, isn't a substitute for touring the facility to gain a sense of the people and place.

We welcome your visit!